



# Avyukta Intellicall

Dialer - IVR - Hosted - CRM - CTI  
Android Dialer - Software Solutions



## WHY US

- Quality** : Free Live Demo, Money Back Guarantee.
- Best Price** : Lower than your lowest Bidder, Customized CRM, IVRS, Asterisk Development @ Affordable Costs.
- Risk Coverage** : All Opex/Capex to Based Techno-Commercial Models, Start With 5000 INR, 72 Hrs Refund Policy.
- Dexterity** : 12+ Yrs. of Experience while Delivering 2500+ BPO Setups with 275+ Live Call Centers in 91 Cities Across 9 Countries.
- No Blame Game** : Single Vendor Coordination for Dialer-DOT VoIP-CTI-Hw-CRM.
- Team** : 25+ Asterisk Professionals Available for 24X6 Support NOC.
- Grow with Us** : 10% Referral Policy (on all revenue realized from Inception to burial phases)

## SOP : Go Live in 3 Hrs.

Freeze Commercial Model ⇒ Free Demo ⇒ Pre Sales ⇒ Payment  
⇒ Installation ⇒ Welcome Email ⇒ Go Live ⇒ Training

[www.dialerindia.com](http://www.dialerindia.com) , [www.dialerphilippines.com](http://www.dialerphilippines.com)

# Snapshots : Avyukta e Call

**AVYUKTA** Avyukta Intellical

Dashboard Advance Features Operator Activity Catalog Scripts Filters Inbound Operator Groups Remote Operator Admin Reports

Dashboard Show Filters Add A New Filter YOU ARE HERE: Home / Dashboard

109  
Total Operators

More info

26  
Total Activity

More info

43  
Total Catalog

More info

3  
Current Login Operators:

More info

**System Details**

60

System Load (%)

97

Disk Usage (%)

0

Catalog In Hopper

0

Dialable Catalog

**Server Stats and Reports**

- [Real-Time Main Report](#)
- [Automated Monitoring Report](#)
- [User Call Log Report](#)
- [Operator Status Detail](#)
- [Operator Performance Detail](#)
- [Voice Logger](#)
- [Call Report Export](#)
- [Operator Time Sheet](#)
- [Inbound Daily Report](#)
- [Export Leads Report](#)
- [Inbound Summary Hourly Report](#)
- [Operator Stats](#)
- [Outbound Calling Report](#)
- [Outbound Summary Interval Report](#)

If you want to update your registered email-id then, update it now [➤](#)

**CATALOG LISTINGS:**

Show  entries Search:

CATALOG ID	CATALOG NAME	DESCRIPTION	RTIME	CATALOG COUNT	ACTIVE	LAST CALL DATE	CATALOG	MODIFY
555888	555888	555888		1049	N	2017-09-22 17:14:17	CreR_Cam	<a href="#">🔗</a>
658956	658956	658956		574	N	2017-10-05 19:28:43	VRCamp	<a href="#">🔗</a>
678645	678645	678645		7	N	2017-11-15 06:33:58	AvDemo	<a href="#">🔗</a>
789789	789789	789789		14445	N	2017-11-15 09:02:51	AADI_US	<a href="#">🔗</a>
888555	888555	888555		999	Y	2017-09-22 16:55:20	ATT_Cam	<a href="#">🔗</a>
892017	KP-Stockport-1L	KP-Stockport-1L-DataBase		100000	N	2017-09-21 13:00:08	MMUK	<a href="#">🔗</a>
895663	895663	895663		5140	Y	2017-11-15 09:05:43	AvDemo	<a href="#">🔗</a>
1010178	1010178	1010178		9977	N	2017-10-23 09:02:24	AvDemo	<a href="#">🔗</a>
2102017	2102017	2102017 - 3k UK Business Data		3000	Y	2017-10-06 13:54:46	MMDC	<a href="#">🔗</a>
2108171	2108171	2108171		3217	N	2017-08-28 11:14:26	Avyudemo	<a href="#">🔗</a>

Showing 71 to 80 of 145 entries < 1 ... 7 **8** 9 ... 15 >

avyuktashop.com



**PRI Card**



**Server**



**IP Phones**



**Headset**



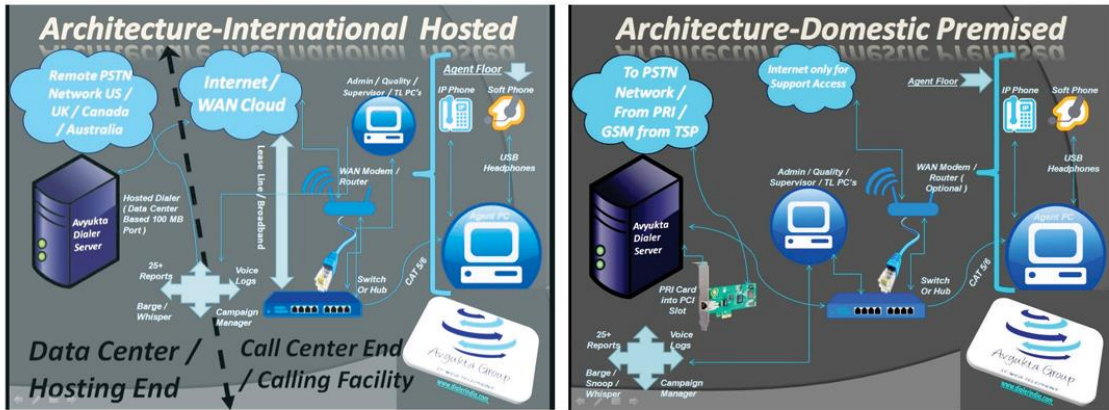
**GSM Gateway**



**FXO/FXS**

[www.dialerindia.com](http://www.dialerindia.com) , [www.dialerphilippines.com](http://www.dialerphilippines.com)

## Architectures



## Features : Avyukta e Call

### Major Features:

- ◆ Inbound, Outbound and Blended call handling
- ◆ Outbound agent-controlled, broadcast and predictive dialing
- ◆ Full USA, UK and Canada-call compliance
- ◆ Integrated call recording
- ◆ Three-Way calling
- ◆ Scheduled Call-backs : Agent -Only and Anyone
- ◆ IVRs and Voicemail boxes
- ◆ Comprehensive reports
- ◆ Comprehensive call detail records (CDRs)
- ◆ Fully on-demand service with no monthly costs
- ◆ Multi-tenant and multi-users
- ◆ Scalable to hundreds of seats

### Full Features List:

- ◆ Ability to transfer calls with customer data to a closer/verifier on the local system or a remote Avyukta e Call server
- ◆ Ability to open a custom web page with user data from the call, per campaign
- ◆ Ability to park the customer with custom music per campaign
- ◆ Ability to send a dropped call to a voicemail box per campaign if no agent is available
- ◆ Ability to take inbound calls grabbing CallerID and displaying the mapped client data, Change of Caller ID on outbound calls neither is technically possible nor is not permitted as per compliance issues.
- ◆ Ability to function as an ACD for inbound and fronter/closer verification calls
- ◆ Ability to have an agent take both inbound and outbound calls in one session (blended)
- ◆ Ability to start and stop recording an agent's calls at any time and to automatically record all calls
- ◆ Ability to manually or automatically call upto two other customer numbers for the same lead as an alternate number format within the excel sheet uploaded in case the customer has multiple numbers.
- ◆ Automatically dial unlimited numbers per customer until you get an answer
- ◆ Ability to schedule a callback with a customer as either any-agent or agentspecific, However a sticky agent mechanism where the repeated call reaches to the desired/same agent is a paid feature available on demand.

- ◆ Ability in Manual dial mode to preview leads before dialing
- ◆ Ability for agents to be logged in remotely anywhere with just a phone and a web browser (subjected to compliance parameters on a case to case basis as per architecture)
- ◆ Faster hangup and dispositioning of calls with one key press (HotKeys) , However enabling a PC less setup shall be a custom requirement with hot key environment on extensions without Agent PC's
- ◆ Definable Agent Wrapup-time per campaign
- ◆ Ability to add custom call dispositions per campaign
- ◆ Ability to use custom database queries in campaign dialing (Paid)
- ◆ Recycling of specified status calls at a specified interval without resetting a list
- ◆ Dialing with custom TimeZone restrictions including per state and per day-of-the-week
- ◆ Dialing with Answering Machine Detection, also playing a message for AM calls ( only adhering to FTC compliance policies)
- ◆ Multiple campaigns and lead-lists are possible
- ◆ Option of a drop timer with safe-harbor message for FTC compliance
- ◆ Variable drop call percentage when dialing predictively for FTC compliance

### Custom Features with Avyukta e Call

- ◆ SMS/Email OTP verification on lead/recording /report download for better internal security
- ◆ Zoho /Sugar CRM /In house CRM /Sales Force / Spreadsheet / Vtiger / Freshdesk CRM integration and API conjunction with Dialer
- ◆ Automated Team Leader for time based triggers (SMS /Email reminders) for wait time/pausetime, No Calls, Lead exhaust events
- ◆ Masking CRM to mask all confidential parameters on Agent lead pop up with precised profile creations such that only concerned person can view or edit the concerned data / fields.
- ◆ Heart beat server creation / Load balancing setup / Clustered / scratch Installation for redundancy and backup/s.
- ◆ GPS and Pin Code integration for custom ACD (In/Outbound) call flow.
- ◆ 20+ Custom reports apart from default reporting
- ◆ Pie / Bar Graph based Agent / Call / CDR / Disposition / Performance / Login Logout / Idle Talk time reporting

[www.dialerindia.com](http://www.dialerindia.com) , [www.dialerphilippines.com](http://www.dialerphilippines.com)



## Techno Commercial Models

S.No.	MODEL	STARTING @(INR)
1.	Rental	300/Seat/Month
2.	Purchase	2000/Seat
3.	EMI(payment for 4 to 6 Months and then perpetual)	350/Seat/Month
4.	Android Dialer	300/Seat/Month
5.	Rental/EMI with PRI Card/GSM Gateway	300/Seat/Month
6.	Custom Asterisk/CRM/IVRS/Sw Development	300/Hr

### Affiliates



### Clients



#### Corporate Office :

89 A, Marudhar Nagar, Lane 3B, Heera Nagar, Vaishali Nagar, Behind Mcdonalds, Ajmer Road  
Jaipur 302021, Rajasthan, India.  
Contact Number : +91 856-00-00-600

[www.dialerindia.com](http://www.dialerindia.com) , [www.dialerphilippines.com](http://www.dialerphilippines.com)